

## HomeTutorFinder.com Refund and Cancellation Policy

We have a money back guarantee for all our premium plans. Our money back guarantee gives you peace of mind that our services will meet the expectations set out in our [terms and conditions](#) page.

### The following conditions apply to our moneyback guarantee:

1. Moneyback requests should be through registered email/mobile if you did not get a tuition/tutor confirmed during your plan period.
2. **If one tuition gets confirmed you are not eligible for refund.**
3. You will get 100% Moneyback if you have not availed any services from HomeTutorFinder.com like unlocking the tuition contacts, getting tuition leads or Assigned Tuition.  
  
Example: You have taken premium plan and have not unlocked any contacts or no Leads Provided, then you will get 100% refund.
4. Personal reasons like getting a job elsewhere or moving to another place will not be entertained. However, we have presence all over India and you can use your credits in any city of your choice.
5. You are not eligible for refund during your plan period. Please note that patience is the key and you may not get a confirmed tuition immediately after you become premium member. Refund requests should be placed after your plan period within 2 months after plan expiry.
6. Our aim is to give you atleast one confirmed tuition for Rs 750. Many tutors get more than 1 confirmed tuitions by prompt demos and show casing their teaching skills during demo classes.**If you get a confirmed tuition then you are not eligible for refund.**
7. We will provide upto 50% additional contacts free of cost for first time users only in case you did not get a confirmed tuition.
8. Providing feedback for every tuition you unlocked is mandatory within 4 days. In case if you failed to provide the feedback, then the system will consider that corresponding tuition as confirmed to you and hence refund or extra contacts will not be provided.

We hope our refund policy is fair and transparent. If you have any questions then please feel free to contact us.